



Civil Service

*A Brilliant
Civil Service*

Live Online

Leading in Complexity – further resources

- Systemcraft Guide, Wasafiri Consultants:
<https://www.wasafirihub.com/systemcraft/>
- The movement from ego – to eco-centric:
<https://www.presencing.org/aboutus/ego-to-eco/three-divides>
- Lessons from Behaviour Insights:
<https://freakonomics.com/podcast/nudge-london/>
- Human Centred Design (HCD): <https://hbr.org/2019/03/the-right-way-to-lead-design-thinking> and free online course on HCD <https://www.acumenacademy.org/course/design-kit-human-centered-design>

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